

Handy guide for comparison shopping



Since 1996, Atria Senior Living has provided independent living, assisted and supportive living and memory care services to older adults. As experts in the field, we've developed this worksheet to help you decide if senior living is right for your family.

Making notes and keeping track of the important aspects of each community will help you evaluate them later. We look forward to finding out how Atria stacks up against other senior living providers. Happy hunting!

First impressions and tour

Surroundings

✓ CHECK ALL THAT APPLY

- | | | | |
|--|-----------------------|-----------------------|-----------------------|
| Were the grounds, landscaping and building exterior well-maintained? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Was the community clean, attractive and odor free? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Dining

- | | | | |
|--|-----------------------|-----------------------|-----------------------|
| Were you invited to dine with residents? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Was your dining experience pleasant? Was staff friendly and attentive? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Was your food appetizing and served at the right temperature? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Residents

- | | | | |
|--|-----------------------|-----------------------|-----------------------|
| Were residents gathered throughout common areas and engaged in solo or group activities? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Do the residents appear happy or content? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Can you easily picture yourself or your family member living there? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Staff

- | | | | |
|---|-----------------------|-----------------------|-----------------------|
| Were you warmly greeted immediately upon entering? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Was staff friendly, professional and knowledgeable? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Was staff kind to residents and did they know them by name? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| What types of training do employees receive? | — | — | — |
| What is the average length of employee tenure? | — | — | — |
| Average length of management tenure? | — | — | — |

Atria	Name of community	Name of community

Atria

Name of community

Name of community

Amenities and services

✓ CHECK ALL THAT APPLY

Surroundings

24-hour staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dining (quality and variety, three meals per day, accommodations for special diets, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Calendar of activities and events	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Scheduled transportation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Utilities paid	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Housekeeping and linen services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Laundry facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Parking (guests and residents)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Beauty salon and barber shop	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Suites available for respite	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Onsite physical or occupational therapy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Pet-friendly policy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Emergency protocols for residents: Security system	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Elevator	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Handicap accessibility	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Religious services/observances	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Apartment

Single and double room type/selection	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Has a private, locking door	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Kitchenette or full kitchen	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Emergency alert system or pull cords	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Easily accessible cabinets, closets and storage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Handrails in restrooms	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Individual climate controls	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Clean carpets, walls and countertops	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Walking surfaces are carpeted or non-skid	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Costs and financials

Contract and fees checklist

	Name of community	Name of community	Atria
Is there a buy-in fee?	<input type="radio"/> NO <input type="radio"/> YES \$ _____	<input type="radio"/> NO <input type="radio"/> YES \$ _____	<input checked="" type="radio"/> NO <input type="radio"/> YES \$ _____
Is there a security deposit?	<input type="radio"/> NO <input type="radio"/> YES \$ _____	<input type="radio"/> NO <input type="radio"/> YES \$ _____	<input type="radio"/> NO <input type="radio"/> YES \$ _____
Is there a second-occupant fee?	<input type="radio"/> NO <input type="radio"/> YES \$ _____	<input type="radio"/> NO <input type="radio"/> YES \$ _____	<input type="radio"/> NO <input type="radio"/> YES \$ _____
Are there recurring monthly fees (for meals, etc.) ?	<input type="radio"/> NO <input type="radio"/> YES \$ _____	<input type="radio"/> NO <input type="radio"/> YES \$ _____	<input type="radio"/> NO <input type="radio"/> YES \$ _____
Do fees change? How often?	<input type="radio"/> NO <input type="radio"/> YES How often _____	<input type="radio"/> NO <input type="radio"/> YES How often _____	<input type="radio"/> NO <input type="radio"/> YES How often _____
Length of lease (long-term or month-to-month)	<input type="radio"/> Long-term <input type="radio"/> Month-to-month	<input type="radio"/> Long-term <input type="radio"/> Month-to-month	<input type="radio"/> Long-term <input type="radio"/> Month-to-month
Monthly pet fee?	<input type="radio"/> NO <input type="radio"/> YES \$ _____	<input type="radio"/> NO <input type="radio"/> YES \$ _____	<input type="radio"/> NO <input type="radio"/> YES \$ _____
Move-out policy	Details _____ _____ _____	Details _____ _____ _____	Details _____ _____ _____
Billing and payment options	Details _____ _____ _____	Details _____ _____ _____	Details _____ _____ _____

Notes _____

Other considerations

	Name of community	Name of community	Atria
Does the community have a clearly stated quality assurance program?	<input type="radio"/> NO <input type="radio"/> YES	<input type="radio"/> NO <input type="radio"/> YES	<input type="radio"/> NO <input type="radio"/> YES
Is there a waiting list?	<input type="radio"/> NO <input type="radio"/> YES	<input type="radio"/> NO <input type="radio"/> YES	<input type="radio"/> NO <input type="radio"/> YES
How does the community help older adults make the transition to their new home?	_____	_____	_____
	_____	_____	_____
	_____	_____	_____
What aspects of the community or tour stood out to you the most?	_____	_____	_____
	_____	_____	_____
	_____	_____	_____
What are your thoughts, feelings and observations after your visit? Was your overall impression positive or negative?	_____	_____	_____
	_____	_____	_____
	_____	_____	_____
	_____	_____	_____

People are living longer.

At Atria Senior Living, we're working to help them live *better*.

This information was drawn from more than 20 years of experience serving older adults at Atria communities throughout North America. From a family's first visit to an Atria community, we partner with them to determine the right option – even if that option isn't Atria.

Likewise, this guide was designed to assist you in your search. Because just as no two seniors are alike, neither are senior living options. It pays to compare.

So shop wisely. Visit as many communities as possible. And if you discover at the end of your search that Atria is the perfect fit, we'll work tirelessly to exceed your expectations.



If you need additional support, we're here 24/7/365. Reach out to us any time at [AtriaSeniorLiving.com](https://www.AtriaSeniorLiving.com).